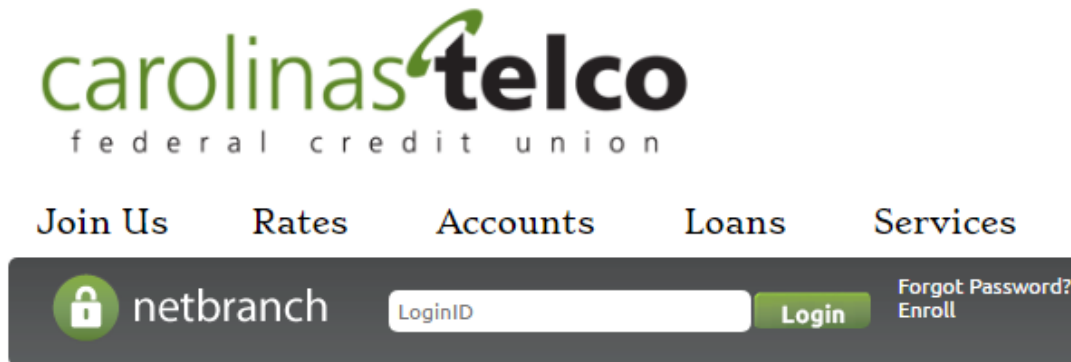


To Set Up Your eAlerts

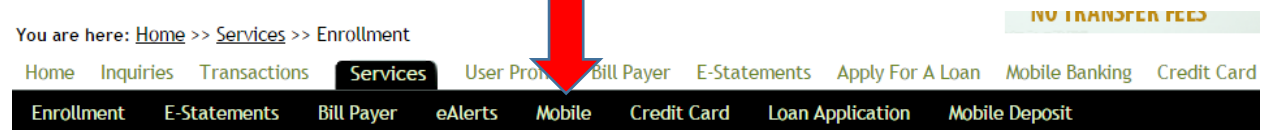
Step 1: Logon to Netbranch



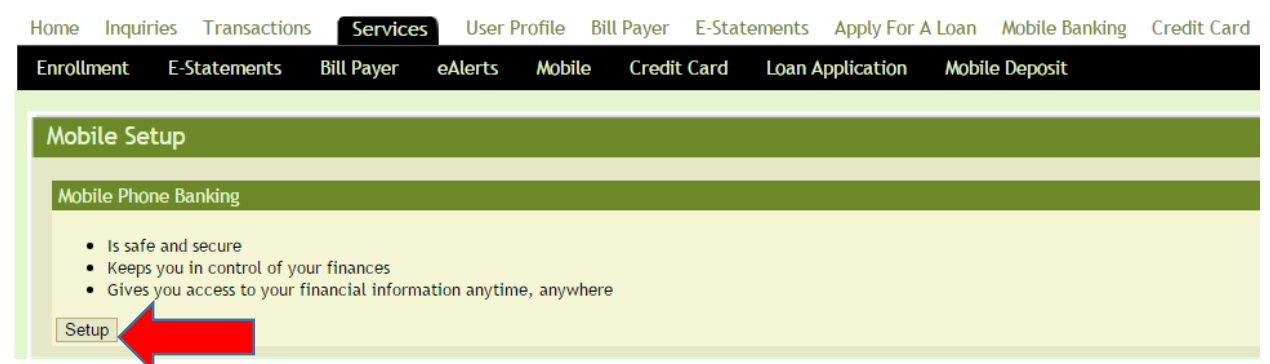
Step 2: Once logged in, click on the "Services" tab



Step 3: Under Services select "Mobile"



Step 4: Select "Setup"




Step 5: Click the **"Add New Device"** button

Main Menu
Click the tabs below to manage your Mobile Banking options.


My Devices | My Accounts | My Profile



Device Details	Carrier	Status	Receive Alerts
Meg's (iPhone)	Unknown	Activated	<input type="checkbox"/> I want to: Stop using this device for Mobile Banking <input type="button" value="Go"/>




Step 6: Enter your phone number in the box under **"Other Services"** then scroll down and select **"Continue"** at the bottom of the page

Downloadable Apps
Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

 **For your phone** [View screenshot](#)
On your device, open Google Play or the App Store and search for us, or click either of the download images below.

OR Send me the download link via text message to this number:

 **For your tablet** [View screenshot](#)
On your device, open Google Play or the App Store and search for us

Other Services
Please enter your mobile phone number to register for other services.


Mobile phone number: For example, 5551234567

- Text Banking
- Mobile Browser
- Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 8006225305.



Step 7: Check each box for the services you are interested in using. We recommend **checking all 3** so you have all available options. Once you have made your selections, click "**Continue**" at the bottom of the page

Other Services

Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)



Why Use Mobile Browser Banking?

[View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into device 's screen.

Text Messaging (I'd like to use text banking services.)



Why Use Text Banking?

[View screenshot](#)

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.)



Why Use Alert Banking?

[View screenshot](#)

Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. These alerts would need to be set up in Netbranch or your Home Banking site. (Select at least one other mobile banking service.)

Continue

Step 8: An activation code will be sent via text to the phone number you entered on the previous screen, which may take a moment. Once you receive the code, enter in the **Activation Code** and click the **"Activate"** button

Enter Activation Code
Enter the activation code we sent to your phone.

Activation Code

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 8006225305.

Step 9: Once you have activated your phone, it will bring up an **Activation Successful** page that will inform you which services were activated correctly

Activation Successful Print This Page for My Records

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

Alert Banking

- Now that you've registered for Alert Banking, [Click here](#) to set up specific mobile alerts.
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

Step 10: Go back and select the **"Services"** tab, then underneath click on **"eAlerts"**

carolinas telco federal credit union

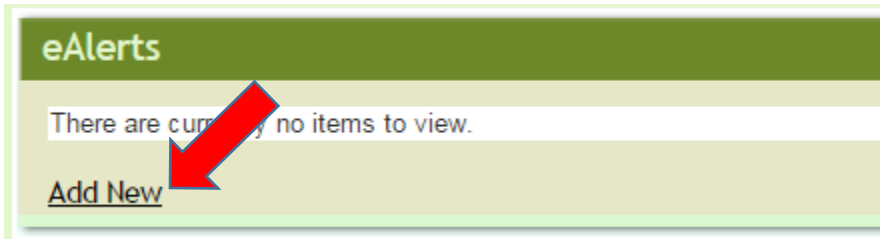
You are here: [Home](#) >> [Services](#) >> eAlerts

[Home](#) [Inquiries](#) [Transactions](#) **[Services](#)** [My Profile](#) [Bill Payer](#) [E-Statements](#) [Apply For A Loan](#) [Mobile Banking](#) [Credit Card](#)

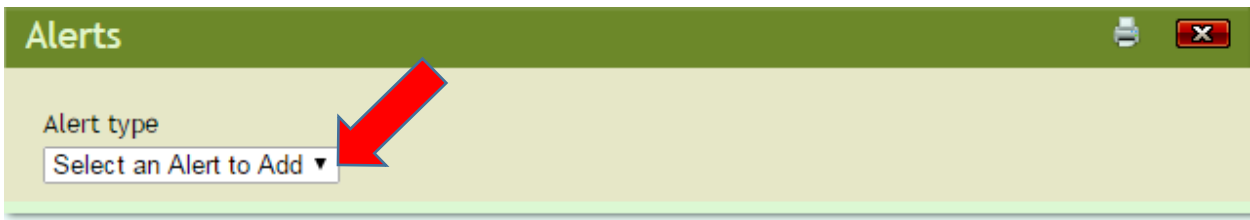
[Enrollment](#) [E-Statements](#) [Bill Payer](#) **[eAlerts](#)** [Credit Card](#) [Loan Application](#) [Mobile Deposit](#)

2.99% APR for 13
NO TRANSFER FEES

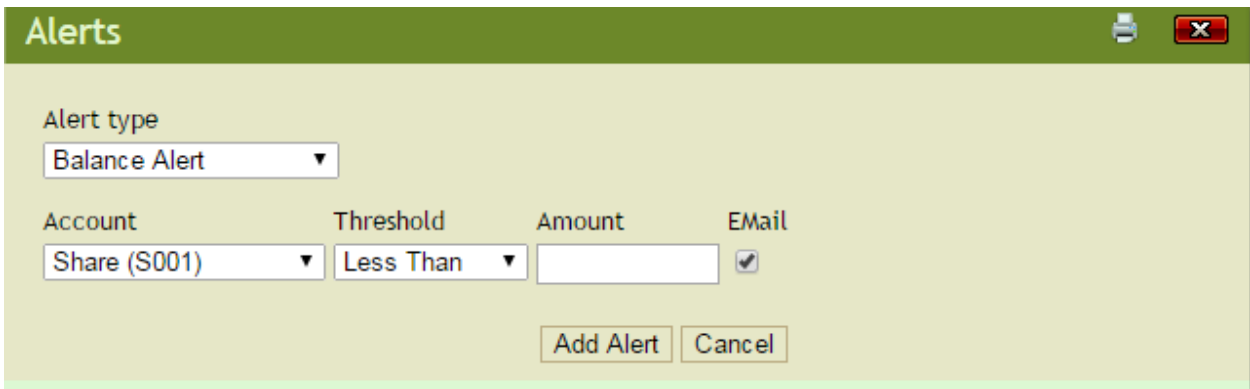
Step 11: Then select **"Add New"**



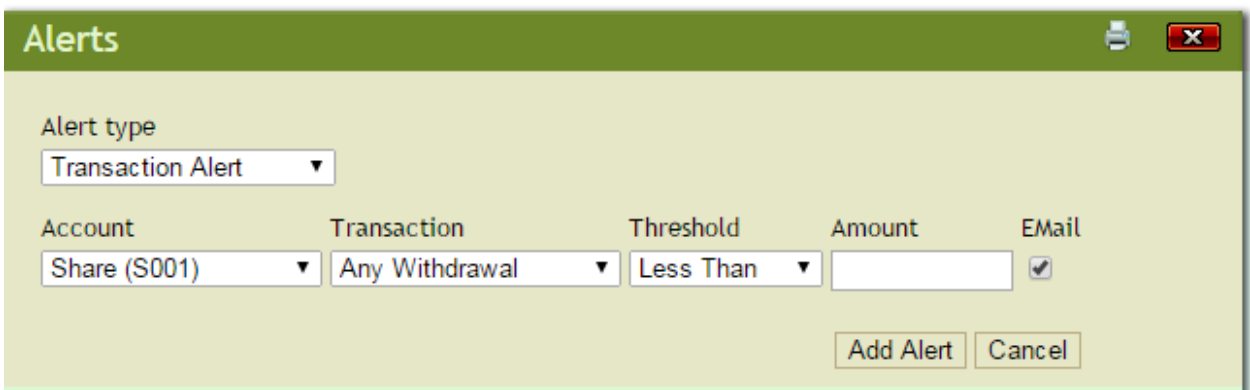
Step 12: To add an alert, under **Alert Type**, click **"Select an Alert to Add"** and choose the one to add in the drop down menu



You can add a **Balance Alert** by selecting the **Account**, **"Threshold"**, **"Amount"** and **"EMail"**



You can add a **Transaction Alert** by selecting the **Account**, **"Transaction"**, **"Threshold"**, **"Amount"**, and **"EMail"**



You can add a **Check Cashed** alert by selecting **Account**, "**Check #**", "**Thru #**" and "**EMail**"

The screenshot shows a window titled "Alerts" with a green header. Below the header, there is a form with the following fields:

- Alert type:** A dropdown menu with "Check Cashed" selected.
- Account:** A dropdown menu with "Draft (D015)" selected.
- Check #:** An empty text input field.
- Thru #:** An empty text input field.
- Email:** A checkbox that is checked.

 At the bottom of the form are two buttons: "Add Alert" and "Cancel".

You can add a **Payment Due** alert by selecting the **Account**, "**Days before due date**", and "**EMail**"

The screenshot shows a window titled "Alerts" with a green header. Below the header, there is a form with the following fields:

- Alert type:** A dropdown menu with "Due Payments" selected.
- Account:** A dropdown menu with "Line of Credit (C000)" selected.
- Days before due date:** A dropdown menu with "02" selected.
- Email:** A checkbox that is checked.

 At the bottom of the form are two buttons: "Add Alert" and "Cancel".

You can add an **Auth Hold Alert** by selecting the **Account**, "**Threshold**", "**Amount**", and "**EMail**"

The screenshot shows a window titled "Alerts" with a green header. Below the header, there is a form with the following fields:

- Alert type:** A dropdown menu with "Auth Hold Alert" selected.
- Account:** A dropdown menu with "Share (S001)" selected.
- Threshold:** A dropdown menu with "Less Than" selected.
- Amount:** An empty text input field.
- Email:** An unchecked checkbox.

 At the bottom of the form are two buttons: "Add Alert" and "Cancel".

Step 13: Each alert you have added will appear in the eAlerts account list. If you'd like to add another alert, simply repeat **steps 11-13**.

The screenshot shows a table titled "eAlerts" with a green header. The table has the following columns: Account, Type, Threshold, Amount, Address, and Active. There is one row of data.

Account	Type	Threshold	Amount	Address	Active
Share (S001)	Balance Alert	Less Than	\$5.00	Add Address	

Below the table is a link labeled "Add New".

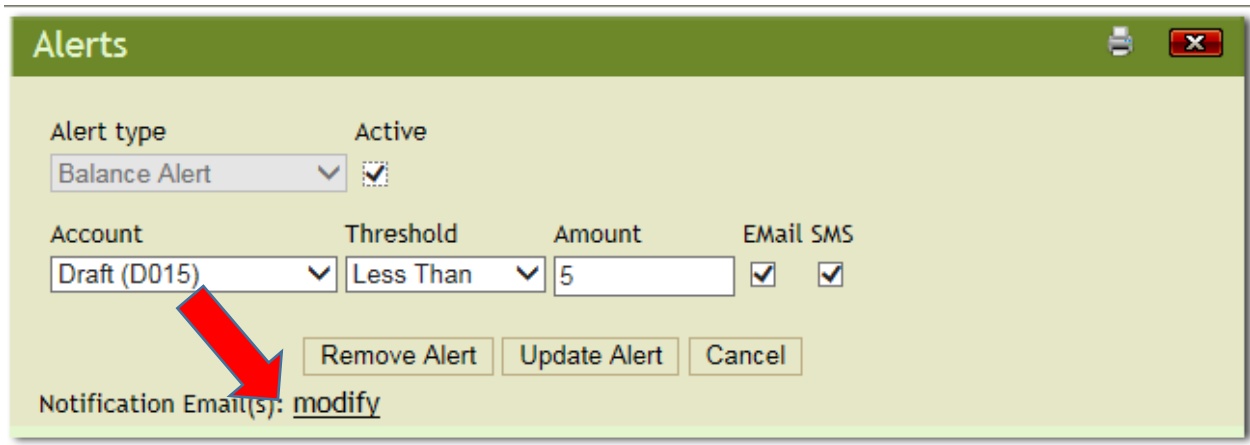
Step 14: Once you add an alert, you'll need to select the e-mail address that the alert to be sent to.

To add your e-mail address, select the *paper and pencil icon* at the right end of the alert row



Draft (D015)	Balance Alert	Less Than	\$5.00	Add Address			
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Then click **"Modify"** next to **Notification Email(s)**




The Alerts dialog box shows the following configuration:

- Alert type: Balance Alert
- Active:
- Account: Draft (D015)
- Threshold: Less Than
- Amount: 5
- Email:
- SMS:

Buttons: Remove Alert, Update Alert, Cancel

Notification Email(s): modify



You can type in your email address or select an email address that you already entered during a previous e-alert. Then select **"Update"**



The Notification Email(s) dialog box shows:

- E-Mail:
- Add Address:

***Please note: eAlerts can take up to two hours to populate and send.**

For video instructions, please visit: <https://youtu.be/FL03OfNK9A>